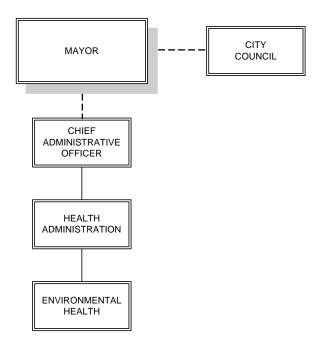
### HEALTH DIVISIONS: HEALTH & SOCIAL SERVICES

## **ENVIRONMENTAL HEALTH**

#### MISSION STATEMENT

To provide licenses and inspections in accordance with Connecticut General Statutes and local ordinances for restaurant and food establishments, swimming pools, barber and beauty shops, and child care and nursery school facilities.



## Warren Blunt Manager

## REVENUE SUMMARY

|                                     |         |         | FY2011   |         | VARIANCETO |
|-------------------------------------|---------|---------|----------|---------|------------|
|                                     | FY2009  | FY2010  | MAYOR    | FY2011  | FY2010     |
| ORG DESC OBJECT DESC                | ACTUAL  | BUDGET  | PROPOSED | ADOPTED | BUDGET     |
| 01555000 ENVIRONMENTAL HEALTH       | 304,303 | 328,850 | 328,850  | 328,850 | 0          |
| 41308 RODENT INSPECTION FEES        | 3,810   | 4,500   | 4,500    | 4,500   | 0          |
| 41309 FLOOR PLAN REVIEW PLANS       | 3,000   | 1,500   | 1,500    | 1,500   | 0          |
| 41332 TATTOO SHOPS                  | 0       | 2,250   | 2,250    | 2,250   | 0          |
| 41333 TRANSITIONAL LIVING HOUSES    | 0       | 3,000   | 3,000    | 3,000   | 0          |
| 41335 HAIR BRAIDING                 | 0       | 7,500   | 7,500    | 7,500   | 0          |
| 41337 MASSAGE ESTABLISHMENT PERMITS | 0       | 5,000   | 5,000    | 5,000   | 0          |
| 41360 DRY CLEANING LICENSE          | 0       | 600     | 600      | 600     | 0          |
| 41361 BUYING & SELLING LIVE POULTRY | 0       | 150     | 150      | 150     | 0          |
| 41370 ITINERANT VENDOR LICENSE      | 0       | 2,500   | 2,500    | 2,500   | 0          |
| 41371 RETAIL TOBACCO LICENSE        | 0       | 20,000  | 20,000   | 20,000  | 0          |
| 41567 BARBER SHOP LICENSE           | 400     | 6,000   | 6,000    | 6,000   | 0          |
| 41568 BEAUTY SHOP LICENSE           | 3,600   | 16,000  | 16,000   | 16,000  | 0          |
| 41569 BEVERAGE LICENSE              | 425     | 6,500   | 6,500    | 6,500   | 0          |
| 41570 DAYCARE FACILITY LICENS       | 5,100   | 900     | 900      | 900     | 0          |
| 41571 ELDERLY CARE FACILITY LICENSE | 0       | 200     | 200      | 200     | 0          |
| 41572 FOOD ESTABLISHMENT LICENSE    | 42,555  | 85,000  | 85,000   | 85,000  | 0          |
| 41573 FROZEN DESSERT LICENSE        | 1,625   | 3,500   | 3,500    | 3,500   | 0          |
| 41574 MILK DEALER LICENSE           | 0       | 100     | 100      | 100     | 0          |
| 41575 NAIL SALON LICENSE            | 300     | 3,500   | 3,500    | 3,500   | 0          |
| 41576 SWIMMING POOL LICENSE         | 300     | 5,000   | 5,000    | 5,000   | 0          |
| 41577 POULTRY LICENSE               | 100     | 150     | 150      | 150     | 0          |
| 41578 RESTAURANT LICENSE            | 231,683 | 95,000  | 95,000   | 95,000  | 0          |
| 41579 SANDWICH SHOP LICENSE         | 1,900   | 45,000  | 45,000   | 45,000  | 0          |
| 41580 TEMPORARY VENDOR LICENSE      | 6,530   | 5,000   | 5,000    | 5,000   | 0          |
| 41581 VENDOR LICENSE                | 2,975   | 10,000  | 10,000   | 10,000  | 0          |

## APPROPRIATION SUMMARY

|   | FY2009  | FY2010  | FY2011<br>MAYOR | FY2011  | VARIANCE TO<br>FY2010 |
|---|---------|---------|-----------------|---------|-----------------------|
| ORG DESC APPR DESC                          | ACTUAL  | BUDGET  | PROPOSED        | ADOPTED | BUDGET                |
| '01555000 ENVIRONMENTAL HEALTH              | 415,624 | 568,219 | 587,179         | 587,179 | 18,960                |
| 1555PS ENVIRONMENTAL HLTH PERS SVCS         | 396,028 | 420,063 | 434,868         | 434,868 | 14,805                |
| 2555TPS ENVIRONMENT HLTH OTH PERS SV        | 10,812  | 7,300   | 11,500          | 11,500  | 4,200                 |
| 3555FB ENVIRONMENTAL HEALTH FRINGE BENEFITS |         | 112,486 | 123,584         | 123,584 | 11,098                |
| 4555EX ENVIRONMENTAL HLTH OPER EXP          | 8,783   | 16,370  | 11,227          | 11,227  | -5,143                |
| 6555SS ENVIRONMENTAL HLTH SPEC SVCS         |         | 12,000  | 6,000           | 6,000   | -6,000                |
| PERSONNEL SUMMARY                           |         |         |                 |         |                       |

| Job Description                   | FTE FY<br>2010 | FTE FY<br>2011 | VAC | NEW | UNF    | FY 2010<br>CURRENT | FY 2011<br>ADOPTED | VARIANCE |
|-----------------------------------|----------------|----------------|-----|-----|--------|--------------------|--------------------|----------|
| MINI COMPUTER OPERATOR (35 HOURS) | 1.0            | 1.0            |     |     |        | 42,044             | 41,882             | -162     |
| REGISTERED SANITARIAN/INSPECTOR   | 1.0            | 1.0            |     |     |        | 55,370             | 65,091             | 9,721    |
| SUPERVISING SANITARIAN            | 1.0            | 1.0            |     |     |        | 68,667             | 82,350             | 13,683   |
| REGISTERED SANITARIAN/INSPECTOR   | 4.0            | 4.0            |     |     |        | 253,982            | 245,545            | -8,437   |
|                                   | 7.0            | 7.0            |     |     | TOTALS | 420,063            | 434,868            | 14,805   |

#### GENERAL FUND BUDGET

#### **ENVIRONMENTAL HEALTH**

#### PROGRAM HIGHLIGHTS

|                                    | ACTUAL    | ACTUAL    | ACTUAL    | ACTUAL    | ESTIMATED |
|------------------------------------|-----------|-----------|-----------|-----------|-----------|
| SERVICE INDICATORS                 | 2005-2006 | 2006-2007 | 2007-2008 | 2008-2009 | 2009-2010 |
| ENVIRONMENTAL HEALTH               |           |           |           |           |           |
| Complaints                         | 1,500     | 2,000     | 2,600     | 3,500     | 4,200     |
| Restaurant/Food Establishments (1) | 1,069     | 1,099     | 1,245     | 1,240     | 1,488     |
| Day Care Centers                   | 49        | 46        | 37        | 37        | 44        |
| Barber/Beauty Shops (2)            | 164       | 172       | 153       | 191       | 229       |
| Water Samples                      | 62        | 62        | 62        | 70        | 84        |
| Swimming Pools                     | 29        | 29        | 27        | 27        | 32        |
| Summons                            | 100       | 100       | 100       | 250       | 300       |
| Sewer/Septic                       | 1         | 1         | 0         | 3         | 3         |
| Vendor- Push Carts (3)             | 169       | 181       | 203       | 145       | 174       |

Please Note: (1) Sandwich, Beverage, Milk & Poultry were combined to Restaurant/Food Establishment.

- (2) Nail Salons and Hair Braiding were added to Barbershop & Beauty
- (3) Temporary Vendors were added to Vendor/Push Carts.

Restaurant and food establishments are inspected 1-4 times a year annually, not including re-inspections. All other establishments, including beauty shops, barber shops, nail salons, hair braiders, massage therapists, day care centers, and vendors and temporary vendors are inspected at least once annually.

#### FY 2010-2011 GOALS

- 1) Increase the number of inspectors to handle the number of complaints and inspect restaurants on a timely basis. Also, create a new position, Office Manager, to oversee Mini Computer Operator and organize department for proficiency.
- 2) Expand license and regulation to cover approximately 50 Liquor Stores in the area, at a \$250 license fee per store. Liquor Stores do sell food items such as water, juice, soda and ice.
- 3) Create an educational component in an attempt at being proactive in establishing healthier homes, adapting greener initiatives, and minimizing nuisance complaints. The program will focus on landlords and tenants roles, responsibilities and relationships. There would be a charge of \$20.00 per participant.
- 4) Upgrade computer software to increase overall efficiency in daily operations. The current system is outdated and has limited application. A new system would allow capacity for digital inspections, accurate accounting and reporting measures.
- 5) Establish a re-inspection fee for all failed inspections. Time is money and establishments that fall should pay for re-inspection. This would increase revenues and act as a logical incentive for establishments to be in compliance.
- 6) Increase the number of participants in the Food Handler Course to cover QFO's (Qualified Food Operator) and managers providing extra safety measures against an outbreak.
- 7) Increase overtime line item to \$10,000. This would be for Registered Sanitarians to work after hours with other agencies (Fire Department and Police Department) to identify illegal clubs and stores. This would help increase revenue and get those establishments in compliance.

#### FY 2009-2010 GOAL STATUS

- Increase the number of inspections and investigations of complaints and expand personnel to provide quality service. Certain food establishments are required to be inspected four times per year. Because of current staffing, many of these restaurants have only been inspected twice.
  - <u>6 MONTH STATUS</u>: To date, the department has no received an additional Mini Computer Operator. This has greatly diminished our ability to handle an increased workload.
- 2) Expand licenses to include: hair braider, tattoo, massage parlors, and liquor stores. Regulating these establishments would provide greater safety and protection to the public and will increase revenues.
  - <u>6 MONTH STATUS</u>: Applications are in but as of yet no Registered Sanitarian has been hired due to inability to find a candidate that meets the needs of the department.

#### GENERAL FUND BUDGET

#### **ENVIRONMENTAL HEALTH**

#### PROGRAM HIGHLIGHTS

- 3) Create an educational component in an attempt at being pro-active in establishing healthier homes and adapting greener initiatives. Healthy Homes would be a program within the Health Department. It would bring focus to the owner's role vs. tenant's behavior and would increase responsibility thus minimizing the number of complaints.
  6 MONTH STATUS: The grant application is completed, but we have not yet learned if the grant was funded.
- 4) Upgrade technology to increase overall efficacy in daily operations including: inspections, accounting, reports, and collaborations with other agencies. The current system is outdated and has limited application. A new system would allow capacity for digital inspections, accurate accounting measures and efficient reports.
  6 MONTH STATUS: We have selected a new computer system. We are in the final stage of negotiation for the entire package and should be operating live in a few weeks.
- 5) Establish a re-inspection fee for all failed inspections. Time is money and establishments who fail should pay for re-inspections. This would increase revenues and act as a logical incentive for establishments to be in compliance.
  6 MONTH STATUS: Currently the City Attorney is reviewing language in order to incorporate and ordinance that will then be presented to the City Council.

#### FY 2009-2010 ADDITIONAL ACCOMPLISHMENTS

- 1) Raised additional revenues through expanded services.
- 2) Obtained new computer system.
- 3) Created new educational program for Healthier Homes.
- 4) Created literature for Pest Control for bedbugs, rodents and roach infestation.

# GENERAL FUND BUDGET ENVIRONMENTAL HEALTH APPROPRIATION SUPPLEMENT

| ORG   | OBJECT DESC                          | FY2009<br>ACTUAL | FY2010<br>BUDGET | FY2011<br>MAYOR<br>PROPOSED | FY2011<br>COUNCIL<br>ADOPTED | VARIANCE TO<br>FY2010<br>BUDGET |
|-------|--------------------------------------|------------------|------------------|-----------------------------|------------------------------|---------------------------------|
| '0155 | 5000 ENVIRONMENTAL HEALTH            | 415,624          | 568,219          | 587,179                     | 587,179                      | 18,960                          |
|       | '51000 FULL TIME EARNED PAY          | 363,474          | 420,063          | 434,868                     | 434,868                      | 14,805                          |
|       | 51004 FULL TIME VACATION PAY         | 9,275            | 0                | 0                           | 0                            | 0                               |
|       | 51006 FULL TIME SICK PAY             | 20,140           | 0                | 0                           | 0                            | 0                               |
|       | 51008 FULL TIME PERSONAL PAY         | 1,536            | 0                | 0                           | 0                            | 0                               |
|       | 51014 FULL TIME BEREAVEMENT PAY      | 161              | 0                | 0                           | 0                            | 0                               |
|       | 51028 FT RETROACTIVE PAY             | 1,442            | 0                | 0                           | 0                            | 0                               |
|       | '51108 REGULAR 1.5 OVERTIME PAY      | 10,562           | 7,000            | 7,000                       | 7,000                        | 0                               |
|       | '51116 HOLIDAY 2X OVERTIME PAY       | 250              | 300              | 300                         | 300                          | 0                               |
|       | '51140 LONGEVITY PAY                 | 0                | 0                | 4,200                       | 4,200                        | 4,200                           |
|       | '52360 MEDICARE                      | 0                | 6,197            | 5,140                       | 5,140                        | -1,057                          |
|       | '52385 SOCIAL SECURITY               | 0                | 0                | 3,137                       | 3,137                        | 3,137                           |
|       | '52504 MERF PENSION EMPLOYER CONT    | 0                | 32,052           | 36,906                      | 36,906                       | 4,854                           |
|       | '52917 HEALTH INSURANCE CITY SHARE   | 0                | 74,237           | 78,401                      | 78,401                       | 4,164                           |
|       | '53605 MEMBERSHIP/REGISTRATION FEES  | 420              | 515              | 420                         | 420                          | -95                             |
|       | '53610 TRAINING SERVICES             | 1,680            | 3,767            | 1,500                       | 1,500                        | -2,267                          |
|       | '53715 PAGING SERVICES               | 681              | 5,581            | 2,800                       | 2,800                        | -2,781                          |
|       | 53905 EMP TUITION AND/OR TRAVEL REIM | 25               | 0                | 0                           | 0                            | 0                               |
|       | '54675 OFFICE SUPPLIES               | 2,560            | 2,507            | 2,507                       | 2,507                        | 0                               |
|       | '54680 OTHER SUPPLIES                | 874              | 1,151            | 1,151                       | 1,151                        | 0                               |
|       | '54745 UNIFORMS                      | 612              | 618              | 618                         | 618                          | 0                               |
|       | '55155 OFFICE EQUIPMENT RENTAL/LEAS  | 1,931            | 2,231            | 2,231                       | 2,231                        | 0                               |
|       | '56055 COMPUTER SERVICES             | 0                | 12,000           | 6,000                       | 6,000                        | -6,000                          |

